June 11, 2014

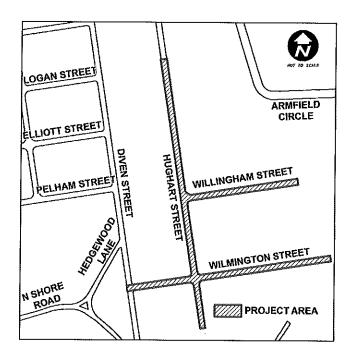
Water and Sanitary Sewer Improvements Rescheduled in Titustown Neighborhood Project Update

Dear Valued Customer,

The City of Norfolk Department of Utilities has rescheduled a \$1.6 million utility infrastructure improvement project in your neighborhood. The project area (shown in the map to the right) will receive new water and sanitary sewer pipes and resurfaced streets.

Construction was set to begin in February but was rescheduled with City's contractor, Inner-View Construction, to begin during the second week of July and finish by Summer 2015.

If you have any questions regarding this project, please do not hesitate to contact the City's on-site Construction Inspector, Mr. Thomas King. He may be reached by



cell phone at 813-5450 to respond quickly. You may also contact Megan White, Project Manager, at 664-6540.

The Department of Utilities looks forward to completing this project which will enhance your water and sanitary sewer services for years to come.

Sincerely,

Kristen M. Lentz, P.E.

Director of Utilities